

# **FAOs**

How do I book?

Space on this tour is strictly limited so please book in as soon as you can.

Please complete a <u>Mission Travel Booking Form</u> and send to us with a \$200 deposit to:

Mission Travel

Suite 6, 670 Canterbury Rd

Surrey Hills VIC 3127

Tel: 61 (O)3 989O 6555

Email:enquiries@missiontravel.com.au

Flight times

The package price is flying Royal Brunei Airlines from Melbourne.

Flight times:

BIO54 depart Melbourne 1.15pm arrive Bandar 5.20pm

BIO97 depart Bandar 9.00pm arrives London Heathrow at 6.40am on 25 June

For an additional \$250 you can fly Thai Airways. Thai fly from Melbourne, Sydney, Brisbane and Perth.

Their flight arrives into London Heathrow at 7.15am

To get from Heathrow to the Royal National Hotel you can take the <u>Tube</u> <u>to Russell Square station</u> which a 1 minute walk away.





#### Travel extensions

You are very welcome to extend your stay or continue on elsewhere after the tour. We do however strongly recommend that all additional arrangements only be made once the tour is GUARANTEED to depart (having met minimum numbers).

Mission Travel is a full service travel agency and can assist you with all additional arrangements. This makes your holiday experience much easier with all bookings held by the same agent.

You are also welcome to pick up the tour in Amsterdam on 26 June or epart from the tour in Paris on 14 July. There is no reduction in the tor cost for this, but if you plan on being in Europe then this can be a good option.

## Where will I stay?

Hotel accommodation is always twin-share (2 people sharing), staying in superior tourist class hotels, many of which are centrally located, with great facilities.

We also offer a single room supplement in the event that you want a room of your own.

Note: on rare occasions due to reasons beyond our control, alternative hotels may be used.





Passports and visas

Australian passport holders DO NOT require a visa for countries visited on this tour.

Please forward a **Photocopy** of your current passport front photo & information page (as soon as possible) if you have not already done so. Passports must have **6 months validity** from the return date of travel and at least 4 blank pages. If you are travelling on any Passport other than an Australian passport please notify us immediately as visa requirements may change.

### Rooming

Prices are based on a twin shared room containing two single beds. A request to share is accepted at the time of booking. Clients electing to twin share with an unknown partner of the same gender do so in the full knowledge that Mission Travel cannot guarantee the compatibility or medical fitness of your room mate. A single supplement surcharge will apply at the time of booking. This surcharge will be refunded if Mission Travel is able to provide a suitable partner.

#### Travel insurance

It is mandatory to have travel insurance and it is strongly recommended to take out a policy at the time of paying your deposit.

For a quote and automatic 20% discount click **HERE** 







#### Travel vaccinations

Travel to Europe does not require travel vaccinations. However please consult with your GP or check out <a href="https://www.traveldoctor.com.au">www.traveldoctor.com.au</a>.

Please ensure you have an up to date tetanus shot and don't forget to bring any medication that you may require en route, such as antihistamines, antibiotics etc.

### Booking and payment deadlines

A non-refundable deposit of \$500.00 is payable to secure your place on the tour.

The balance of payment is due 90 days prior to departure which is on or before **Friday 24 March 2017.** An invoice will be forwarded to you prior to this date.

You are welcome to make payments in installments as long as the balance is paid in full by 24 March 2017. Please contact us for details on this.

Payments made by Credit cards incur fees (1.2% for Visa/Mastercard & 3.2% for American Express).

Direct deposits into our Bank account & cheques are fee free. .

# <u>Cancellation penalties</u>

The \$500.00 deposit is non-refundable.

Cancellation 9O-45 days prior to departure – 25% cancellation fee of total tour cost

Cancellation less than 45 days prior to departure or once the tour has commenced – NO REFUND

It is vital that you are adequately insured for unforeseen cancellation.







### **Payment Options**

You are welcome to pay by either credit card or direct deposit. Visa and MasterCard payments incur a 1.2% surcharge, and American Express payments incur a 3.2% surcharge. For security purposes, please call the office to advise your card details.

If you would like to pay by direct deposit, kindly attach a copy of the payment transaction receipt to confirm your payment. Please include the passenger's surname in the description field for the band depsit. See below for our account details:

Westpac Bank BSB: 033050

Account number: 325074

Account name: Mission Travel Group

Me Time - Optional Excursions

**Optional Excursions** 

